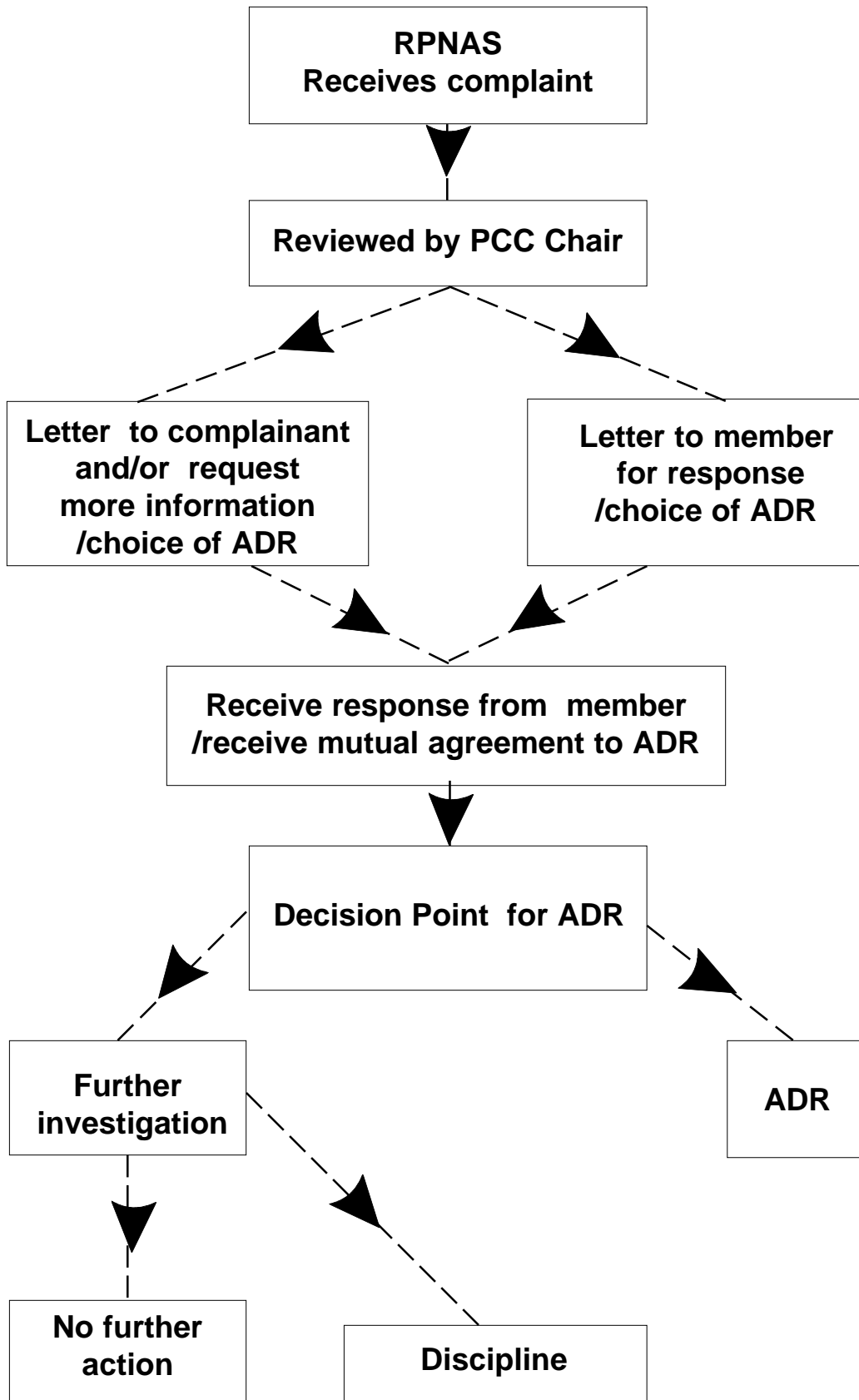


# Professional Conduct Investigation Process:



# Alternate Dispute Resolution Process:

